2024 Benefits At-A-GlanceHouse Staff





This brochure explains some of the features of the Mount Sinai benefit plans. Complete details of each of the plans are contained in the official plan documents or insurance contracts. If there is ever a conflict between this brochure and the official plan documents or insurance contracts, the plan document or insurance contract will prevail.

Employment does not guarantee eligibility — this benefit brochure does not create a contract of employment between Mount Sinai and House Staff members or any candidate for a House Staff position.



Benefits

The Mount Sinai Health System's health and welfare program is available to eligible House Staff and provides the option to enroll in the plans that will best meet the needs of you and your family members.

What Benefits are Provided?

The benefits plan offered by Mount Sinai Health System is a comprehensive suite of benefits that include medical/prescription, dental and vision coverages.

The plan also offers HCRA.

DCRA, Short-Term

Disability (STD), Long-Term

Disability (LTD), Basic and

Supplemental Life

Insurance, and

Who's eligible

System House

Staff who are

Examples:

scheduled to work at

Commuter Benefits.

Enrollment is easy!

https://sinaicloud.mountsinai.org/

Click on the **Me** tab on your Sinai Cloud home page.

Click on the **Benefits** icon. The Benefits home page opens.

Click on the **Enroll Here** button to begin enrolling in benefits.

Log on to Sinai Cloud at

How do I enroll

in the

Benefits Plans?

for Benefits? Mount Sinai Health

 Dependent children, regardless of their student and/or marital status may be enrolled through the end of the month in which they reach age 26. Proof of dependent status is required at time of enrollment. Upload birth certificate to Sinai Cloud, under **Pending Actions**, on the Benefits home page.

When can I enroll?

You will receive an email notification sent to your Mount Sinai email account advising you when to access the benefits enrollment website and elect benefits. All elections must be made within 30 days of the date of hire. House Staff members who do not elect or decline

> benefits will receive default coverage. (please see page 2) Once you select your benefits they will be in effect for the remainder of the year, unless you have a qualifying event.

What is the Benefits Call **Center and how does it help House Staff?**

House Staff may contact the

Benefits Call Center to ask questions about their plans and/or receive assistance with:

- Enrolling in Benefits
- Adding or removing a dependent
- Making mid-year plan changes (Qualifying event)

Can I enroll my dependents?

for coverage on their date of hire.

House Staff members may enroll the following dependents in the Benefit plans:

least 60% of a normal work week are eligible for

Start Date: 2/1/2024 | Coverage Begins: 2/1/2024

Start Date: 2/15/2024 | Coverage Begins: 2/15/2024

Benefits. A House Staff member is eligible

• **Spouse:** Proof of marriage will be required at the time of enrollment. Upload marriage certificate to Sinai Cloud, under **Pending Actions** on the Benefits home page.

Mount Sinai Benefits Call Center

646-605-4620

Benefits

Declining Coverage

House Staff wishing to decline enrollment in a medical plan must complete a waiver form and upload it to Sinai Cloud, under "**Pending Actions**," on the Benefits home page, within 30 days. If your waiver form

is not received, the "Waive" option will be removed from your Benefits record and you will be defaulted to the UMR Traditional PPO medical plan, for the remainder of the year.

I have medical coverage under my spouse's plan; can I decline to enroll in the medical plans offered by Mount Sinai?

You will pay applicable payroll deductions

for the defaulted Traditional medical plan and will not be able to change this waiver unless you have an eligible qualifying event (marriage, gained coverage elsewhere).

The "waive" option is not available for all benefits.

Default Coverage

House Staff who do not enroll in the medical coverage or submit a waiver form within the 30 day period will automatically be defaulted to the following coverage: United HealthCare/UMR Traditional Plan, MedImpact prescription coverage,

Basic Life Insurance, Basic Short-Term Disability and Basic Long-Term Disability. All other coverages will be waived. Dependents are not covered when a House Staff receives default coverage.

Qualifying Events

A qualifying event signifies a change in a House Staff's family status such as: marriage, divorce, birth, adoption of a child, or if a dependent loses or gains new insurance. Also a qualifying event allows the House Staff to make changes to their benefits within 31 days of the event.

Once benefits selections have been made, they will remain in effect until the end of the year unless the House Staff has a qualifying event or during open enrollment.

or divorce qualifying event and you wish to make benefit plan changes, log into Sinai Cloud, click on the Benefits icon, select "Report a Life Event" and make your new elections. If you or your dependent experience a loss or gain of

coverage qualifying event and you wish to make

benefit plan changes, please create a ticket in the Benefit Help Desk in Sinai Cloud. Proof of your life event is required (i.e. marriage certificate, birth certificate, proof of loss/gain of coverage) and other forms of proof must be uploaded to Sinai Cloud. To upload pending documents, click on Pending Actions, click on the Pink Link then Drag Files Here or Click to Upload. Click Submit to send the document for verification. If proof is not received, your coverage will not be updated.

Yes, House Staff may waive medical coverage. You may only waive coverage if you are currently enrolled in another medical plan. You must provide proof of this coverage by uploading a completed waiver form to Sinai Cloud, under Pending Actions on the Benefits home page.

Annual Open Enrollment

During the Annual Open Enrollment period, House Staff are able to make benefit plan changes without having a qualifying event.

Continuation of Coverage

If you become newly ineligible (for instance if you terminate employment, your hours drop below the

Continued



Mount Sinai Benefits Call Center 646-605-4620

Benefits

hours required for benefits eligibility), your coverage under the Medical, Prescription Drug, Dental, and Vision Plans will cease on the last day of the month (unless you become newly ineligible on the first day of a month, in which case coverage will end that day).

Your benefits eligibility will be affected under certain circumstances, such as termination of employment, age limitations for your child(ren) or reduction in your hours. You and your eligible covered dependents maybe entitled to continue your coverage under the COBRA (Consolidated Omnibus Budget Reconciliation Act of 1986). Information regarding COBRA can be found on the Intranet at: http://intranet1.mountsinai.org/humanresources/forms/index_Forms.

Medical Cost-Share Premium Savings

All new hires automatically receive a cost-share credit for 2024. The cost-share adjustment is provided in the form of a monetary credit that is added to the House Staff's paychecks. The notation "MED CREDIT" can be found on the House Staff's pay stub and confirms that they are receiving the credit.

In order to continue to receive the credit in 2025 and subsequent years, House Staff are required to get a wellness visit by August 31st. Those who meet the criteria within the time frame allotted will receive a reduction in their medical cost-share premium in the following year.



Mount Sinai Benefits Call Center 646-605-4620

Accolade

Mount Sinai Health System partners with Accolade, a personalized advocacy partner that will provide support for your health and benefits needs in 2024.

This confidential service is provided at no additional cost to you and your covered family members.

You and your family will have access to an Accolade Health Assistant® who can help you understand your benefits, answer your questions, and even resolve issues related to HealthCare bills and insurance claims. Your Health Assistant will have an in-depth understanding of your available benefits and choices to help you select the best care plans for you and your family.

Accolade will work closely with United
HealthCare/UMR and MedImpact, so your Health
Assistant can access your claims and benefits in real
time to assist with questions.

In addition, Accolade will be available to answer basic questions about your dental and vision HealthCare benefits.

Here are some questions Accolade can help with:

Benefits and Claim Support

- Why did I get this bill?
- Does my plan cover this treatment?

Provider Support

- Can you help me find a Top-Tier (Tier 1) provider?
- Is this doctor In-Network (Tier 3)?
- Where can I go to have my MRI?
- What guestions should I ask my doctor?

Care and Condition Support

- Is there a generic version of my prescription?
- Can you help me connect to clinical programs?
- Can you help me understand my condition?

• What are the side effects of my treatment?

You should direct all medical plan and claims questions to Accolade, instead of your insurance provider.

Accolade's contact information will be listed on the back

of your medical plan ID card, and you will be able to connect with your Health Assistant via phone, online or by using the mobile app.

Mount Sinai Health System and
Accolade have joined forces to ensure
that you and your family receive a level
of personalized health and benefits not seen
in other programs.

Question:

I have questions on selecting the best medical plan for me and my family.

> Answer: Call Accolade at 844-287-3868

> > Accolade does not practice medicine nor provide patient care. It is an independent resource to support and assist you as you use the HealthCare system and receive medical care from your own doctors, nurses and HealthCare professionals. If you have a medical emergency, please contact 911 immediately.



Accolade
member.Accolade.com
1-844-287-3868
Monday-Friday, 8am-8pm Eastern Time
Download the Accolade mobile app
on the App Store or Google Play

Medical Plans

House Staff may select one of the following two (2)
United HealthCare/UMR medical plans listed below.
Both medical plan options provide comprehensive
HealthCare coverage allowing House Staff flexibility in choosing a HealthCare provider.

The price points and House Staff cost-share requirements vary by plan.

- Traditional Plan
- Choice Plan

(For additional information see plan comparison chart on the next page).

Special Features of the Plans

The Tier System

Both plans are comprised of four components:

- 1. Mount Sinai Top Tier (Tier 1)
- 2. UMR Enhanced In Network (Tier 2)
- 3. UMR In-Network (Tier 3)
- 4. Out-of-Network (Tier 4)

Mount Sinai Top Tier (Tier 1) consists of participating providers across the MSHS. This includes providers from: The Icahn School of Medicine at Mount Sinai (ISMMS), The Mount Sinai Hospital (MSH), Mount Sinai Queens (MSQ), Mount Sinai St. Luke's (MSSL), Mount Sinai West (MSW), Mount Sinai Beth Israel (MSBI), Mount Sinai Brooklyn (MSB) and New York Eye and Ear Infirmary (NYEEI) of Mount Sinai.

How can I locate a Mount Sinai Top Tier (Tier 1) Provider?

A list of Mount Sinai Top Tier (Tier 1) providers can be found at:

https://toptier.mountsinai.org/toptier.

A list of Mount Sinai Top Tier (Tier 1)
Facilities can be found at:
https://toptier.mountsinai.org/facility.

The **Enhanced In-Network (Tier 2)** includes providers that currently participate in the UMR Network. The UMR Enhanced In-Network provides greater access to physicians and hospitals systems that cover outer geographic areas (for example, stand-alone community hospitals). Co-pays, coinsurance, deductibles, and out-of-pocket maximums are lower than the UMR Commercial Network. A list of UMR Enhanced In-Network providers can be found on the intranet at:

http://intranet1.mountsinai.org/humanresources/forms/index_Forms.asp#BENEFITS

The UMR In-Network (Tier 3)

United HealthCare/UMR. UMR has a broad provider

network and is a cost effective option for benefits eligible staff residing outside of Manhattan.

Out-of-Network (Tier 4)

Providers do not participate in the Mount Sinai Top Tier, the Commercial Provider Network or the Enhanced In-Network

sponsored by UMR.

House Staff who use Out-of-Network providers will pay out of pocket first and then submit a claim to UMR for reimbursement.

The United HealthCare/UMR medical plan uses a provider network so you will pay less if you use a provider in the plan's network. You will pay the most if you use an Out-of-Network provider and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays. This is called balance billing.



Mount Sinai Benefits Call Center 646-605-4620

2024 Medical Plan Comparisons At A Glance

Mount Sinai Top Tier (Tier 1)	Choice Plan	Traditional
Deductible (EE/Fam)	\$0	\$0
PCP/Specialist/Dependent Child Co-pay	\$5/\$10/\$5	\$30/\$40/\$30
Urgent Care/Dependent Child Co-pay	\$100/\$50	\$100/\$40
Hospital Inpatient/Outpatient Co-pay	\$50/\$50	\$200/\$50
Emergency Room Co-pay	\$200	\$200
Labs/Radiology - (Physician, Outpatient Adv Imaging, Freestanding (Non LabCorp)	Lab: \$10 Rad: \$25	Lab: \$50 Rad: \$65
Labs/Radiology - Facility	Lab: \$0 Rad: \$40	Lab: \$0 Rad: \$65
Labs/Radiology - Freestanding (LabCorp)	Lab: \$10 Rad: \$25	Lab: \$10 Rad: \$25
OOP Limits (EE/Fam)	\$1,000/\$2,000	\$1,500/\$3,000
Virtual Urgent Care on MyMountSinai	\$5	\$30

UMR Enhanced In-Network (Tier 2)	Choice Plan	Traditional
Deductible (EE/Fam)	\$750/\$1,750	\$350/\$1,000
Coinsurance	10%	0%
PCP/Specialist/Dependent Child Co-pay	\$40/\$50/\$25	\$40/\$50/\$25
Urgent Care/Dependent Child Co-pay	\$100/\$50	\$100/\$50
Hospital Inpatient/Outpatient Co-pay	Deductible & Coinsurance+\$400/ Deductible & Coinsurance	Deductible+\$200/Deductible
Emergency Room Co-pay	\$200	\$200
Labs/Radiology (Physician, Outpatient Adv Imaging, Freestanding (Non LabCorp)	\$60/\$75 \$60/\$75	
Labs/Radiology - Facility	Deductible/Coinsurance	Deductible/Coinsurance
Labs/Radiology - Freestanding (LabCorp)	\$10/\$25	\$10/\$25
OOP Limits (EE/Fam)	\$6,850/\$13,700	\$2,250/\$7,000

2024 Medical Plan Comparisons At A Glance (Continued)

UMR In-Network (Tier 3)	Choice Plan	Traditional
Deductible (EE/Fam)	\$2,000/\$4,000	\$1,000/\$3,000
Coinsurance	50%	30%
Office Visit/Deductible Coinsurance	No	No
PCP/Specialist/Dependent Child Co-pay	\$50/\$75/\$35	\$50/\$75/\$35
Urgent Care/Dependent Child Co-pay	\$100/\$50	\$100/\$40
Hospital Inpatient/Outpatient Co-pay	Deductible & Coinsurance+\$600/ Deductible & Coinsurance	Deductible & Coinsurance+\$400/ Deductible & Coinsurance
Emergency Room Co-pay	\$100/\$50	\$200
Labs/Radiology ((Physician, Outpatient Adv Imaging, Freestanding (Non LabCorp)	Lab \$85 Rad \$100 Lab \$85 Rad \$100	
Labs/Radiology - Facility	Deductible/Coinsurance Deductible/Coinsurance	
Labs/Radiology - Freestanding (LabCorp)	Lab \$10 Rad \$25 Lab \$10 Rad \$2	
OOP Limits (EE/Fam)	\$8,000/\$16,000	\$5,000/\$12,000

Out-of-Network (Tier 4)	Choice Plan	Traditional
Deductible (EE/Fam)	\$10,000/\$20,000	\$4,000/\$11,000
Coinsurance	50%	50%
Hospital Inpatient/Outpatient Co-pay	Deductible & Coinsurance+\$600/ Deductible & Coinsurance	Deductible & Coinsurance+\$600/ Deductible & Coinsurance
OOP Limits (EE/Fam)	\$22,500/\$45,000	\$12,500/\$37,500
Out-of-Network Reimbursement Level	100% of Medicare	100% of Medicare

Notes:

- Both plans include four Tiers: Mount Sinai Top Tier (Tier 1),
 UMR Enhanced In-Network (Tier 2), UMR In-Network (Tier 3) and
 Out-of-Network (Tier 4). Each Tier has a specific deductible and out-of-pocket limits.
- Out-of-pocket limits do not include balance billing amounts or spending for non-essential health benefits. Prescription cost contributions are included in the out-of-pocket maximum.
- There are separate co-pays for dependent children.
- To find a provider or facility in the Mount Sinai Top Tier, UMR
 Enhanced In-Network or UMR In-Network, please visit: umr.com

2024 Medical Plan Options

Surgical Plan Options for MSHS Centers of Excellence

Spine, Hip, and Knee Procedures	Within 25 Miles - Two options available		
	Choice Plan Traditional Pla		
Top Tier (Tier 1)			
Deductible (Employee Only/Family)	\$0	\$0	
Out-of-Pocket Maximum	\$0	\$0	
Hospital Inpatient and Outpatient Co-pay	\$0	\$0	
Coinsurance	0%	0%	
Out-of-Network (Tier 4)			
Deductible (Employee Only/Family)	\$10,000/\$20,000	\$4,000/\$11,000	
Out-of-Pocket Maximum	\$22,500/\$45,000	\$12,500/\$37,500	
Hospital Inpatient and Outpatient Co-pay	\$5,000	\$3,500	
Coinsurance	50%	50%	
	Outside 25 miles – follows standard su	urgical benefits - Three options available	
	Choice Plan	Traditional Plan	
Enhanced In-Network (Tier 2)			
Deductible (Employee Only/Family)	\$750/\$1,750	\$350/\$1,000	
Out-of-Pocket Maximum	\$6,850/\$13,700	\$2,250/\$7,000	
Hospital Inpatient Co-pay	\$400	\$200	
Coinsurance	90%	100%	
In-Network (Tier 3)			
Deductible (Employee Only/Family)	\$2,000/\$4,000	\$1,000/\$3,000	
Out-of-Pocket Maximum	\$8,000/\$16,000	\$5,000/\$12,000	
Hospital Inpatient Co-pay	\$600	\$400	
Coinsurance	50%	70%	
Out-of-Network (Tier 4)			
Deductible (Employee Only/Family)	\$10,000/\$20,000	\$4,000/\$11,000	
Out-of-Pocket Maximum	\$22,500/\$45,000	\$12,500/\$37,500	
Hospital Inpatient Co-pay	\$600	\$600	
Coinsurance	50%	50%	

Members who live more than 25 miles from MSHS will have the standard inpatient and outpatient surgical benefits.

2024 Medical Plan Options

Surgical Plan Options for MSHS Centers of Excellence

Center of Excellence for Bariatric Surgery	Choice Plan		Traditional Plan	
	Top Tier	Out-Of-Network	Top Tier	Out-Of-Network
Deductible (EE/Fam)	N/A	\$10,000/\$20,000	N/A	\$4,000/\$11,000
OOP Limits (EE/Fam)	\$1,000/\$2,000 Unlimited		\$1,500/\$3,000	Unlimited
Surgery Services Only:				
Co-pay	N/A	\$1,000	N/A	\$1,000
Paid by plan after deductible	100%	50%	100%	50%
Physician Charge:				
Со-рау	N/A	N/A	N/A	N/A
Paid by plan after deductible	100%	50%	100%	50%

Medical Plans

The Choice Plan

The Choice Plan's signature advantage is at the Top Tier level. Primary care physician (PCP) visits are subject to a \$5 co-pay and Specialist visits are subject to a \$10 co-pay for services within the Mount Sinai Top Tier Network. Emergency room visits are subject to a \$200 co-pay. Urgent Care Visits are subject to a \$100 Co-pays and a \$50 co-pay for Dependent Children. The Choice Plan provides access to Mount Sinai Top Tier, UMR In-Network and Out-of-Network providers. House Staff who elect to enroll in the UMR Choice Plan will benefit from a lower cost-share premium.

The Traditional Plan

The Traditional Plan is a suitable option for House Staff who want the freedom to choose services in any of the four tiers. This plan would also be suitable if the majority of your providers do not participate in the Mount Sinai Top Tier.

Some Traditional Plan House Staff co-pays for UMR In-Network and Out-of-Network services are equal to or lower than the Choice Plan.

For detailed information on the plan offerings, see the Summary Plan Description located in the Benefits section of the Human Resources website at:

http://intranet1.mountsinai.org/humanresources/forms/index_Forms.asp#BENEFITS



Accolade
member.Accolade.com
1-844-287-3868
Monday-Friday, 8am-8pm Eastern Time
Download the Accolade mobile app
on the App Store or Google Play

Medical Plans

Medical Plan Cost

The chart on the next page shows the annual cost of the medical plans. To determine the per-pay period cost, locate the salary band that contains your salary under the medical plan option. Select your coverage level: single, employee + 1 dependent or employee + family.

Divide the annual amount by the number of times you are paid weekly or bi-weekly; 52 if you are paid weekly, 26 if you are paid bi-weekly.

The resulting amount is the per-pay period deduction. Part-time Houise Staff will see a deduction amount that is calculated based on their annual full-time equivalent salary.

* All medical plan costs include MedImpact Prescription coverage. All new hires receive the medical cost-share credit for the year they are hired, but are required to have a physical in order to receive the credit the following year. (The credit is included in the figures shown on the next page).

Identification Cards

Once you enroll in the United HealthCare/UMR plan, your enrollment and demographic information will be received by the carriers within two to three weeks.

It will generally take up to three weeks for you to receive insurance cards. Insurance cards will be mailed to the address that is in Sinai Cloud.



Accolade
member.Accolade.com
1-844-287-3868
Monday-Friday, 8am-8pm Eastern Time
Download the Accolade mobile app
on the App Store or Google Play

2024 Annual Benefits Cost Matrix* 1 Medical w/Prescription

(Employee Pre-Tax Deduction)

Coverage Level	Choice Traditional	
Salary up to \$30,000		
Single	\$0.00	\$414.68
Employee + 1	\$0.00	\$829.38
Employee + 2	\$0.00	\$1,291.94
Salary \$30,001 to \$40,0	000	
Single	\$0.00	\$651.99
Employee + 1	\$0.00	\$1,303.97
Employee + Family	\$0.00	\$2,030.09
Salary \$40,001 to \$60,0	000	
Single	\$0.00	\$865.95
Employee + 1	\$0.00	\$1,731.89
Employee + Family	\$0.00	\$2,693.87
Salary \$60,001 to \$80,0	000	
Single	\$0.00	\$1,250.91
Employee + 1	\$0.00	\$2,501.80
Employee + Family	\$0.00	\$3,890.01
Salary \$80,001 to \$135	,000	
Single	\$0.00	\$1,673.77
Employee + 1	\$0.00	\$3,347.53
Employee + Family	\$0.00	\$5,207.47
Salary \$135,001 to \$175	,000	
Single	\$0.00	\$2,505.18
Employee + 1	\$0.00	\$5,010.35
Employee + Family	\$0.00	\$7,795.20
Salary \$175,001 +		
Single	\$0.00	\$2,755.70
Employee + 1	\$0.00	\$5,511.39
Employee + Family	\$0.00	\$8,574.71

^{*}Includes Medical Cost-Share Credit

A new hire occupying a part-time position or a current House Staff experiencing a reduction in hours from full-time to part-time (but is still working enough hours to be eligible for benefits), the cost-Share rate will be pro-rated using a full-time equivalent salary.

Therefore, part-time House Staff will pay the same for benefits as a full-time House Staff occupying the same position.

2024 Prescription Pharmacy Benefits

If you enroll in any of the Mount Sinai medical plans through UMR, you will also be automatically enrolled in the MedImpact prescription benefit plan. The cost of the prescription plan is included in your medical cost-share. MedImpact has a broad network of pharmacies where you can fill your prescription medications, however, reduced co-pays are offered to House Staff enrolled in a UMR/MedImpact plan when filling prescriptions at any of the Mount Sinai pharmacies. While all Mount Sinai pharmacies are in the MedImpact network, the Mount Sinai Pharmacy on Madison Avenue is the preferred House Staff pharmacy and offers a 10% discount for over-the-counter items for House Staff.

All specialty medications are required to be filled at Mount Sinai Specialty Pharmacy. The Mount Sinai pharmacies also offer FREE prescription delivery to your home or office upon request.

The Pharmacy Benefits Concierge service provides services to House Staff participating in the UMR/ MedImpact prescription benefits plan. If you or a dependent have any questions about your pharmacy benefits, please reach out to our team at pharmacy.benefits@mountsinai.org

Mount Sinai House Staff and their dependents on the specific diabetes and weight-loss medications listed below will be required to fill their prescription at a Mount Sinai pharmacy, with Mount Sinai Pharmacy on Madison Avenue being the preferred pharmacy for House Staff.

Medications

Bydureon BCise®	Januvia®	Saxenda®	Victoza®
Byetta®	Jardiance®	Synjardy [®]	Wegovy®
Farxiga®	Kombligyze XR®	Synjardy XR®	Xigduo XR®
Invokana®	Mounjaro®	Tradjenta®	
Janumet®	Ozempic®	Trijardy XR®	
Janumet XR®	Rybelsus®	Trulicity®	

If you are taking any of the medications listed above, please contact your provider's office to have your prescription sent to the Mount Sinai Pharmacy on Madison Avenue to avoid any delays in receiving your medication.

Contact Us

To submit questions and request support from the Pharmacy Benefits team concierge, please use the QR Code at right to access a brief form.

We will respond by the



following business day. You can also email the Employee Pharmacy Benefits Team @

pharmacy.benefits@mountsinai.org



Mount Sinai Pharmacy on Madison Avenue T: 212-659-6702

2024 Prescription Pharmacy Benefits (continued)

Mount Sinai Pharmacy Locations:

The Mount Sinai Pharmacy on Madison Avenue

(Preferred Employee Pharmacy)

1407 Madison Avenue

New York, NY 10029

P: 212-659-6702

Mon - Fri: 8:00 am - 8 pm

Sat & Sun: 8:30 am - 5 pm

Mount Sinai Pharmacy at CAM

17 East 102nd Street. Third Floor

New York, New York 10029

P: 212-824-7064

Mon - Fri: 8:30 am - 6 pm

Samuels Clinic Pharmacy

Located at Mount Sinai

West 1000 10th Avenue

New York, NY 10019

P: 212-636-3600

Mon-Fri: 9:00 am - 5 pm

Mount Sinai Specialty Pharmacy

1468 Madison Avenue

Annenberg Building – MC Level

New York, NY 10029

P: 212-241-7720

Mon - Fri: 8:30 am - 6 pm

West Village Pharmacy

275 Seventh Avenue. 12th Floor

New York, NY 10001

P: 212-604-1780

Mon & Fri: 9:00 am - 5:30 pm

Tues - Thurs: 9:00 am - 7 pm

- Integrated into our health system to streamline service and improve quality.
- Our clinical pharmacists are available by phone for support 24 hours a day.
- Reliable refills, follow-up, and FREE delivery to your home or the office. We will remind you when your next refill is due and coordinate with you in advance. We offer many FREE ways to get your medications to you, so you have one less stop on your way home:
 - ► Home delivery up to 90 day via UPS for non-specialty medications
 - Delivery to your work location
 - ▶ Five walk-in locations

FAQ: Reduced co-pay assistance, impact to accumulator for annual deductible and maximum out-of-pocket requirements.

Discounts, coupons, or similar financial assistance in covering the cost of your specialty medications will not count against your annual deductible or maximum out-of-pocket requirement. Only the amount that you pay out-of-pocket will apply to your annual deductible and maximum out-of-pocket requirement.

2024 Prescription Plan Benefits

2024 Pharmacy Co-pays

	MSHS Pharmacies	
	30 days	90 days
Generic	\$5	\$12.50
Preferred Brands	\$15	\$37.50
Non-Preferred Brands	\$20	\$50
MedImpact In-Network Reta	il or Mail Order	
Generic	\$10	\$25
Preferred Brand	25% (\$40 min/ \$80 max) 25% (\$100 min/ \$150 max)	
Non-Preferred Brand	25% (\$60 min/ \$120 max) 25% (\$150 min/ \$300 max)	
Specialty Pharmacy (Moun	t Sinai Specialty Pharmacy)*	
	30 days only	
Generic	\$20	
Preferred Brands	\$50	
Non-Preferred Brands	\$75	
Deductibles		
Deductible (Combine Medical/Rx)	Ne	one

^{*} Please note patients or doctors requesting a brand name medication when an equivalent generic is available, will pay a higher co-pay.

Dental Plans

House Staff members are offered a choice of three (3) dental plans: two (2) Dental PPO Plans and one (1) DMO Plan. While the three (3) plans provide different levels of dental care benefits, each plan gives you and your family access to affordable and quality dental care.

The dental plan options are:

- Cigna PPO Basic
- Cigna PPO Plus
- Aetna DMO

The Cigna PPO Basic and Plus options provide both In-Network and Out-of-Network coverage. The Aetna DMO Plan provides In-Network coverage only.

Cigna Dental Plans

Cigna Basic and Plus PPO plans provide three (3) ways for you to access dental services:

- Advantage Network Providers
- DPPO Network Providers
- Out-of-Network Providers

The plans provide coverage for preventive care, basic care, major restorative services, and orthodontia services. Coverage levels are based on negotiated rates or reasonable and customary rates. If you choose this plan, you must meet the annual deductible before the plan begins to pay for services. However, there is never a deductible when utilizing the plan for preventive services.

The Advantage Network Scope

If you are looking to have the greatest amount of coverage with the lowest out-of-pocket expenses, you may wish to utilize dental providers who belong to the Advantage Network. The Advantage Network provides the deepest discounts for House Staff and has over 15,000 provider locations within the New York, New Jersey, Connecticut and Pennsylvania area.

The DPPO Network Scope

If you utilize the DPPO Network, you will have access to over 6,000 In-Network provider locations practicing within the New York, New Jersey, Connecticut, and Pennsylvania area.

See Cigna Dental Plan Highlights on page 17 for additional plan information.

The Aetna DMO Plan

The Aetna Dental Maintenance Organization (DMO) is similar to an HMO for medical care. For services to be covered, you must use the dentists who participate in the Aetna DMO network. **There is no Out-of-Network benefit on this plan.**

If you enroll in the DMO, you must select a DMO Primary Care Dentist prior to using the plan. In addition, you can change dentists by calling the DMO member services line shown below. If you need to see a specialist, your dentist will refer you. There are no annual deductibles, no annual benefit maximums and no claim forms. Preventive services are covered in full by the plan. For all other services, you pay only a co-payment. A list of current required co-payments and services can be obtained on the Aetna website at

www.aetna.com.

Cigna and Aetna Dental do not mail ID cards to its members. You may log on to their website and print out your ID card.

See Cigna Dental Plan Highlights on page 17 for additional plan information.



Cigna Dental Policy/Group# 2499504 800-CIGNA-24 mycigna.com Aetna Dental Policy/Group# 0839208 877-238-6200 www.aetna.com

Dental Plans

2024 Cigna Dental Plan Highlights

Annual Dental Plan

Detailed information for the dental plans is provided in the 2024 Summary Plan Description booklet located in the benefits section on the Human Resources website at:

http://intranet1.mountsinai.org/humanresources/forms/index_Forms.asp#BENEFITS

2024 Cigna Dental Plan Highlights

	Cigr	na DPPO Basic	Plan	Cig	na DPPO Plus	Plan
	Advantage	DPPO ²	Out-of-Network	Advantage	DPPO ²	Out-of-Network
Deductible (EE/Family) ¹	\$75 / \$225	\$100/\$300	\$100/\$300	\$50 / \$150	\$75 / \$225	\$75 / \$225
Type A (Preventive)	100% of Negotiated Fee	80% of Negotiated Fee	80% of Reasonable & Customary	100% of Negotiated Fee	100% of Negotiated Fee	100% of Reasonable & Customary
Type B (Basic Restorative)	80% of Negotiated Fee	60% of Negotiated Fee	60% of Reasonable & Customary	80% of Negotiated Fee	60% of Negotiated Fee	60% of Reasonable & Customary
Type C (Major Restorative)	60% of Negotiated Fee	50% of Negotiated Fee	50% of Reasonable & Customary	60% of Negotiated Fee	50% of Negotiated Fee	50% of Reasonable & Customary
Type D (Orthodontia)	50% of Negotiated Fee	N/A	N/A	50% of Negotiated Fee	50% of Negotiated Fee	50% of Reasonable & Customary
Type E (TMJ)	60% of Negotiated Fee	50% of Negotiated Fee	50% of Reasonable & Customary	60% of Negotiated Fee	50% of Negotiated Fee	50% of Reasonable & Customary
Annual Maximum (Type A, B, C & E)	\$1,500	\$1,500	\$1,500	\$3,000	\$3,000	\$3,000
Orthodontia Lifetime Maximum	\$1,500	N/A	N/A	\$2,000	\$2,000	\$2,000

Notes:

- **1.** Deductibles only apply to Type B, Type C, and Type E Services.
- 2. Cigna offers two networks: the Advantage Network and the DPPO Network. The Advantage Network features deeper discounts. Members who visit providers in the DPPO Network will be covered at the same benefit level as Out-of-Network (tier 4) and will not be balance billed.

Vision Plans

To help House Staff members with the cost of vision care for themselves and their family, the benefits program offers the United HealthCare Vision Plan.

The plan helps you pay for an annual eye examination, eyeglass frames, prescription lenses or contact lenses, and is available for use at In-Network or Out-of-Network providers. House Staff members will pay the lowest out-of-pocket cost when using an In-Network provider.

(See plan highlights on the next page).

United HealthCare Vision Plan does not mail ID cards to members. You may log on to their website and print out your ID card.

Detailed information for the Vision Plan is provided in the Benefits Summary Plan description booklet located in the Benefits section on the Human Resources website at:

http://intranet1.mountsinai.org/humanresources/forms/index_Forms.asp#BENEFITS



United HealthCare Vision Policy/Group # 298784 800-638-3120 myuhcvision.com

United HealthCare Vision Plan Highlights

Comprehensive Vision Exam (\$10 Co-pay; once every 12 months)		
Materials (\$10 Co-pay)	The material co-pay is a single payment (lenses and frames), or contacts in lieu of	that applies to the entire purchase of eyeglasses feyeglasses.
Pair of Lenses (for eyeglasses; once every 12 months) Standard single vision, lined bifocal, lined trifocal, standard scratch-resistant coating		
Frames (once every 24 months)		nce (approximate retail value of \$120 to \$150) nain providers. Additionally, many UHC providers e allowance is exceeded.
Covered-in-full elective Contact lenses	are covered-in-full (after applicable co-p Johnson & Johnson and Optima by Baus are chosen, up to 6 boxes (depending on	uding disposables), and up to two follow up visits ay) for many popular brands, such as Acuvue by sch & Lomb. If covered disposable contact lenses prescription) are included when obtained from that United HealthCare's covered-in-full contact
All other elective contact lenses	outside of United HealthCare's covered-i	tting/evaluation fees and purchase of contact lenses n-full contacts (materials co-pay does not apply). cts are all examples of contacts that are outside of
Necessary contact lenses	Covered-in-full (after applicable co-pay).	
Refractive Eye Surgery		ceive access to discunted refractive eye surgery ghout the United States. To find a participating laser e at www.myuhcvision.com.
Out-of-Network Provider	United HealthCare's provider network. M	ows members to receive services from outside of embers who use Out-of-Network providers will maximum schedule listed below. (Please note: ork reimbursement schedule.)
	Service	Reimbursement Schedule
	Exam	Up to \$50
	Single Vision	Up to \$70
	Bifocal	Up to \$90
	Trifocal	Up to \$120
	Lenticular	Up to \$120
United HealthCare Vision Contact Policy/Group # 298784	Frames	Up to \$70
Info 800-638-3120 myuhcvision.com	Medically Necessary Contact Lenses	Up to \$210
yanovisioniooni	Elective Contact Lenses	Up to \$150

Life Insurance

Mount Sinai provides Basic Life Insurance coverage to Benefits eligible House Staff members at no cost. In the event of the insured House Staff member's death, the Hartford will provide a lump sum benefit to the House Staff member's designated beneficiary.

Hartford BASIC Life Insurance \$100,000

If you wish to update or manage your life insurance beneficiary, please log in to the Beneficiary Designation website at: https://enroll.thehartfordatwork.com/ mountsinaibene

Your User ID is your initials followed by the last four numbers of your Social Security Number.

Example: If your name is Jane Smith and your Social Security Number is 123-45-6789, your User ID is js6789. Enter your password, which is your initials followed by your date of birth (MMDDYYYY).

Example: If your name is Jane Smith and you were born on May 1, 1990 your password is js05011990.

Note: You will be required to reset your password when you log in.

Contact The Hartford Customer Service Team at **1-855-396-7655**, Monday – Friday, 8 a.m. – 8 p.m., ET for all questions regarding your beneficiary designations.

Dependent Life Insurance

House Staff members may purchase Dependent Life Insurance for their Spouse and/or Dependent children. The Hartford offers four different Spousal options and two Dependent Child Life Insurance options:

Spouse Life Insurance
1. \$25,000
2. \$50,000
3. \$75,000
4. \$100,000
Child Life Insurance
1. \$5,000/Child
2. \$10,000/Child

The House Staff is the beneficiary for the dependent life insurance. Evidence of Insurability (EOI) is required for coverage over \$25,000. Dependent children are covered through the end of the month in which they reach age 26.



The Hartford Policy/Group# 805357 1-855-396-7655

Life Insurance

Accidental Death & Dismemberment Insurance (AD&D)

In addition to House Staff life insurance coverage,
The Hartford provides Accidental Death and
Dismemberment Insurance. This insurance provides
a benefit to you or your designated beneficiary if you
become dismembered or die as a result of an accident.
You may elect or decline this coverage. If you elect
AD&D insurance, the coverage amount will be the same
as the amount of your life insurance. The cost of AD&D
insurance is shown on Sinai Cloud.



The Hartford Policy/Group# 805357 1-855-396-7655

Disability Plans

House Staff are covered for Short-Term Disability and Long-Term Disability. The disability plan provider is through The Hartford.

Short-Term Disability (STD)

Short-Term Disability benefits begin on the eighth (8) consecutive day of non-occupational illness or injury and can continue for up to 26 weeks from the initial date of disability. House Staff members are provided with Basic Short-Term Disability of 50% of their base weekly salary, up to \$170 a week. This is provided to House Staff members at no cost. House Staff

members may choose What is the difference to upgrade Short-Term between electing LTD coverage on a pre-tax basis Disability coverage by electing the Enhanced benefit option, which provides 66.66% of their weekly base salary up to \$1,000 a week. This is provided at an additional cost to the House Staff. Cost is shown on the benefits

enrollment website just prior to enrolling.

versus a post tax basis?

Long-Term Disability Plan (LTD)

Long-Term Disability provides a source of income for an occupational or non-occupational disability lasting beyond the 26 weeks of Short-Term Disability. Once Short-Term Disability has been exhausted and the House Staff is unable to return to work, the House Staff's case is reviewed for eligibility for the Long-Term Disability benefit. If approved, Hartford, the disability provider, will provide the House Staff with 60% of their

If you elect LTD on a post-tax basis, the cost of the coverage is reported as taxable income on your W-2. If you become disabled and are entitled to receive disability payments, those payments are tax-free.

base annual salary up to \$5,000/month. This plan can be elected as a pretax or post-tax deduction.

If you elect LTD coverage on a pre-tax basis, the cost of the coverage is not reported as taxable income on your W-2. If you become disabled and are entitled to receive disability payments, those payments are taxed as ordinary income.



The Hartford Short-Term/Long-Term Disability & FMLA https://abilityadvantage.thehartford.com 888-714-4380

Filing A Disability/FML Claim

The Hartford Ability Advantage

If you have to take a leave from work for family or medical circumstances, you've got two ways to get the process started:

1. You can start your claim by phone

"It's easy to apply for family and medical leave (FML)-related absence benefits. Just call us toll-free at **1-888-714-4380**, Monday through Friday, 8 a.m. to 8 p.m. ET. (If you're deaf or hard of hearing, use the Telecommunications Relay Service for your state.) Your call will put you in touch with a Hartford group insurance disability specialist."

They will:

- Check your eligibility for disability/FML benefits and/or NY Paid Family Leave.
- Ask you your name, address and other key identification information.
- Ask you the name of your department and last full day of active work.
- Ask you a few questions about your illness, injury or absence.
- Ask for your treating physician's name, address, and phone and fax numbers.
- Begin the claims process.

2. You can start your claim online

It's easy to manage your claims with The Hartford Ability Advantage website at

https://abilityadvantage.thehartford.com.

You get online access to claims information, status updates and more. You can choose how you file a claim, or automatically let your manager know about an absence request.

Make it easy on yourself. To start your claim, call **1-888-714-4380** or visit

https://abilityadvantage.thehartford.com

The easy way to file your

Short-Term Disability, family

and medical leave claims.

Here are some things you may be able to do*:

- Download claim forms.
- Check the status of your claims and payment.
- Choose electronic delivery to get letters or updates faster.
- Let us know you need to add time to a claim.
- Print copies of your disability benefits pay stubs, or save them to your computer.
- Sign up for direct deposit.
- Report when you plan to return to work.
- Contact us anytime by email.

*Your employer may not offer all of these options.



The Hartford Short-Term/Long-Term Disability & FMLA https://abilityadvantage.thehartford.com 888-714-4380

Paid Time Off Program

Paid Time Off Program (PTO)

The Paid Time Off Program combines vacation, sick, and personal time into one PTO "bank". House Staff classification and length of service determines the amount of PTO days that can be taken annually (see chart below). Participation in the program begins on the first day of the month coincident with or immediately following the House Staff's date of hire or a change in eligibility status. House Staff may contact their department administrator to confirm the staff classification and PTO allotment.

House Staff can check their PTO balance by logging on to Sinai Cloud. Select Me, Time and Absences, then select Absence Balance. For questions or issues regarding PTO, you may submit a ticket in ServiceNow at https://mountsinaihealth.service-now.com.

Staff Classification	Less than 4 Years	4 thru 23 Years	24 or more Years	
Non-Exempt Staff	19 days	29 days	34 days	
Exempt Staff	29 Days	29 Days	34 Days	
RN Leadership with direct patient care responsibilities and Managerial and Professional positions which require RN licensure, MSW's Dieticians	31 Days	34 Days	34 Days	

Payroll Deductions

Health insurance premium deductions are taken from every paycheck. These deductions are taken based on your pay schedule. If you are paid weekly, you will have 52 pay periods. If you are paid bi-weekly, you will have 26 pay periods. If you are paid monthly, you will have 12 pay periods. Any missed deductions will be taken in arrears until the total amount owed has been paid.



PTO Questions?
CloudPTOBalance@mountsinai.org
Payroll Questions?
Mount Sinai: 646-605-4120

Retirement Plans/Tax Sheltered Annuity

403(b) Plan

House Staff of the Mount Sinai Health System may elect to make voluntary, pre-tax contributions from their paychecks to our Tax Sheltered Annuity plan 403(b). House Staff contributions may be as little as 1% of pay and as much as 70% of pay, but may not exceed the deferral limit. The 2024 annual deferral limit is \$23,000 and \$30,500 if you will be age 50 or older in 2024.

Save to a Roth 403(b) Retirement Plan

An after-tax Roth contribution option is also available. This means you will be able to save in the retirement plan on a pre-tax basis as well as on an after-tax Roth basis.

Remember, if you choose the Roth retirement option, your contribution will be taken from your paycheck after tax withholding is calculated so your net pay will be lower than when you make pre-tax contributions. If you wish to participate in these plans, you can enroll at www.tiaa.org/mshs or Contact TIAA at 888-210-3992, weekdays, 8 am to 10 pm (ET). You may visit TIAA.org/schedulenow to schedule a

House Staff who are paid by Mount Sinai Beth Israel, Morningside, West, select "Continuum Health Partners" as your Employer. House Staff who are paid by Mount Sinai Hospital, Icahn School of Medicine select "Mount Sinai" as your Employer.

one-on-one session with a TIAA financial Consultant.



HealthCare (HCRA) and Dependent Care (DCRA) Reimbursement Accounts

The Reimbursement Accounts provide you with a way to pay certain HealthCare and dependent care expenses on a pre-tax basis. Contributions are made to the account through payroll deductions. You may contribute a minimum of \$240 and a maximum of \$3,200 annually to the HealthCare Reimbursement Account (HCRA).

Your deductions are placed on a HealthEquity debit card for your use. The full amount of the HCRA funds will be available to you once the card is activated, allowing you to pay for eligible HealthCare related expenses at the point of service. You can also submit paper or online claims at

www.healthequity.com/wageworks

for qualified HealthCare expenses.

You may contribute a maximum of \$5,000 annually to the Dependent Care Reimbursement Account (DCRA) to cover dependent care expenses for children under age 13 or elder care. Highly compensated House Staff with an annual compensation of \$150,000 or more may not participate in the Dependent Care Reimbursement Account.

HCRA claims for HealthCare expenses incurred between January 1, 2024 and March 15, 2025 must be submitted to HealthEquity by March 31, 2025.

DCRA claims for expenses incurred between January 1, 2024 and March 15, 2025 must be submitted to HealthEquity by March 31, 2025. Any funds remaining in your HCRA and DCRA accounts after March 31, 2025 will be forfeited. HealthEquity administers the HealthCare Reimbursement and Dependent Care Reimbursement Accounts.

Eligible expenses are determined by the IRS.

A complete listing of eligible expenses can be found at
www.healthequity.com/wageworks or in Publication
506 located at www.irs.gov.

You can only make changes to your FSA accounts during Open Enrollment or if you have a qualifying event. To continue your FSA into 2025, you must reenroll during the annual Open Enrollment.

If you have any questions regarding your HCRA and DCRA claims, please call HealthEquity at **855-692-2959.**



HealthEquity www.healthequity.com/wageworks 855-692-2959

Commuter Accounts

Commuter Transit and Parking Program

You may contribute up to \$315 a month for transit expenses and \$315 a month for parking expenses on a pre-tax basis. The plan also allows you to contribute an additional \$485 a month for transit expenses and \$485 a month for parking expenses on a post-tax basis. You can sign up, make changes or cancel at anytime. If you ride public transportation to work, HealthEquity has several convenient options for you to receive your passes, tickets, smart cards, or other fare media.

To place Your Commuter Benefit Order

- 1. Select "Enroll In Commuter".
- **2.** Choose the type of order you wish to make and follow those instructions.
- **3.** Choose from the options available how you will receive your benefit, e.g., debit card, benefit pass, etc.
- **4.** Select frequency that you want from the following options e.g., Every Month or One Time.

If you terminate employment, HealthEquity may allow up to 90 days to utilize certain Transit contributions.

Any unclaimed Parking and Transit funds will be forfeited.

Please note: If you enroll in the Mount Sinai Security Pre-Tax Parking Program, you cannot participate in the HealthEquity Commuter Parking Pre-Tax Program.



HealthEquity www.healthequity.com/wageworks 855-692-2959

Additional Benefits

Workers' Compensation

If you have an incident at work that causes you injury you must notify your supervisor of the incident as soon as possible. Then report your injury to the workers compensation administrator, Co-Vel by calling **800-683-6778.**

Employee Assistance Program

The Employee Assistance Program (EAP) is an employer sponsored program that provides free confidential short-term counseling services to Mount Sinai House Staff and their covered dependents. Counseling services are provided by licensed social workers who are trained to treat individuals who are in need of personal assistance. To obtain information or to speak with a social worker, please contact EAP at: 212-241-8937.

Bright Horizons - Back-Up Child Care

Mount Sinai Health System, in partnership with Bright Horizons Family Solutions LLC, is offering back-up Child Care services as a benefit to House Staff members, non-bargaining unit (NBU) employees, trainees, and medical and graduate students during their working hours. The Program gives you the opportunity to have qualified back-up Child Care when your regular caregiver is not available, school is closed, in-between child care arrangements, or gaps in summer care.

All Bright Horizon centers serve children from 6 weeks to 6 years of age, and some centers provide care for children through age 12. Bright Horizons also offers in-home care for children up to 17 years of age.

You may register online at:

https://clients.brighthorizons.com/MountSinai, or download the Bright Horizons App by searching "back-up care" in the App Store or Google Play.

If prompted, use the Employer Username: MountSinai and Password: Benefits4You.

You may also call Bright Horizons toll free at: **1-877-BH-CARES** (1-877-242-2737). Registration assistance is available 24/7.

Trellus Health

Trellus Health is a digital health solution that works with you and your gastroenterologist to empower you to live your best life with an inflammatory bowel disease IBD). Our goal is to make your job of managing IBD between office visits easier – giving you back the time you need to do the things you deeply care about! Trellus' resilience-based methodology was developed at the Mount Sinai IBD Center and leverages technology to enable its members to have 24/7 access to skills training and resilience building techniques, remote monitoring of symptoms, health maintenance reminders and state-of-the-art education. To further support your wellness goals and to help you have the resilience required to manage whatever comes your way, membership also includes unlimited virtual access to a resilience coach, IBD dietitian and nurse educator who will work with you to implement a personalized roadmap to wellness. Enroll now at:

www.patients.trellushealth.com/mssm.

Additional Benefits (Continued)

New York State 529 College Savings Program

The New York State 529 College Savings Program provides a flexible, convenient and low cost way for Mount Sinai House Staff to save for college for a child, grandchild, or themselves. It is a voluntary program administered by Administered by Ascensus Broker Dealer Services, LLC. You can use this investment to pay for tuition, room and board, books, supplies, and other qualified higher education expenses. Contributions to this plan are deducted automatically from your paycheck. Please consult your tax advisor regarding tax advantages. To obtain additional information on investment options, Contribution limits or to enroll, please visit the savings plan website at: www.nysaves.org or call 877-NY-SAVES. You can then set up payroll deductions in the Pay module on Sinai Cloud.



Terms Defined

Balance Billing

When a provider bills you for the difference between the provider's charge and the "allowed amount" under the insurance plan's Out-of-Network reimbursement schedule. For example, if the provider's charge is \$100 and the allowed amount is \$70, the provider may bill you for the remaining \$30. A preferred In-Network provider may not balance bill you for covered services.

Coinsurance

Your share of the costs of a covered HealthCare service, calculated as a percent (for example, 20%) of the allowed amount for the service. You pay coinsurance plus any deductibles you owe. For example, if the health insurance or plan's allowed amount for an office visit is \$100 and you've met your deductible, your coinsurance payment of 20% would be \$20. The health insurance or plan pays the rest of the allowed amount.

Imputed Income

"Imputed Income" is the value the Internal Revenue Service (IRS) places on employer-paid group Term Life Insurance (Basic Life) coverage in excess of \$50,000. It is considered taxable income. This value is determined using a set scale of rates published in the Internal Revenue Code.

Co-pay

The fixed amount (for example, \$15) you pay for a covered HealthCare service, usually collected at the time of service. The amount can vary by the type of covered HealthCare service.

Cross Accumulation

Out-of-Network credits to all 3 Network Tiers. All 3 Network Tiers (Top Tier (Tier 1), Enhanced In-Network (Tier 2) and commercial In-Network (Tier 3)) cross credit to one another. For example, if you see an Out-of-Network doctor, any covered expenses will be credited

towards your In and Out-of-Network deductibles and could even satisfy your UMR In-Network (Tier 3) deductible.

Deductible

The amount you owe for covered HealthCare services before your health insurance or plan begins to pay. For example, if your deductible is \$1,000, your plan won't pay anything until you've met your \$1,000 deductible for covered HealthCare services subject to the deductible. The deductible may not apply to all services. Be sure to speak to your provider at the time of service.

Evidence of Insurability (EOI):

This can be a medical questionnaire and a physical exam required by the insurance company when you purchase insurance over the guaranteed amount.

Flexible Spending Account (FSA)

An account you set up through your employer to pay for many of your out-of-pocket medical expenses with tax-free dollars. These expenses include insurance co-payments and deductibles, and qualified prescription drugs, insulin and medical devices. You decide how much of your pre-tax wages you want deducted from your paycheck and put into an FSA. You don't have to pay taxes on this money. Your employer's plan sets a limit on the amount you may put into an FSA each year.

Formulary

Are lists that have the insurance carriers preferred drugs. You can normally find both generic and brand name drugs in the formularies. Formulary prescription drugs are chosen for their cost, effectiveness, and their safety.

Continued

Terms Defined (continued)

Network

The facilities, providers and suppliers your health insurer or plan has cotracted with to provide HealthCare services.

Non-Formulary

The drugs that are not included in the list of preferred medications that a committee of pharmacists and doctors deems to be the safest, most effective and most economical. They are drugs not included in the drug list approved by the HealthCare plans.

Out-of-Pocket Maximum/Limit

The most you have to pay for covered services in a plan year. After you spend this amount on deductibles, co-payments, and coinsurance, your health plan pays 100% of the costs of covered benefits. The Out-of-Pocket limit doesn't include your monthly premiums. It also doesn't include anything you may spend for services your plan doesn't cover.

Self-Insured Plan

In a self-insured plan, like the Mount Sinai medical and prescription plans, the employer acts as its own insurer. The employer uses the money that it would have paid the insurance company and instead directly pays HealthCare claims to providers. Self-insured plans often contract with an insurance company or other third party to administer the plan, but the employer bears the financial risk associated with offering health benefits.

Plan Contacts

Call your service provider for more information

Service	Vendor Name	Phone Number	Policy Group Number	Website
Medical	Accolade	844-287-3868	76-413549	member.Accolade.com
Dental	Aetna DMO	877-238-6200	0839208	aetna.com
Dental	Cigna PPO	800-244-6224	2499504	mycigna.com
Prescription Drug	MedImpact	888-807-5963	MSS01	www.MedImpact.com
Pharmacy: In-House	MSH In-House	212-241-7720	N/A	N/A
Vision	United HealthCare Vision	800-638-3120	298784	myuhcvision.com
Life Insurance	The Hartford	877-320-0484	805357	N/A
AD&D	The Hartford	1-855-396-7655	805357	N/A
Flexible Spending Accounts (HealthCare Reimbursement Account, Dependent Care Reimbursement Account and Commuter)	HealthEquity	855-692-2959	N/A	www.healthequity. com/wageworks
COBRA/Individual Billing	HealthEquity	855-556-5737	N/A	N/A
Disability Coverage (to initiate Short Term Disability)	The Hartford	888-714-4380	N/A	https://abilityadvantage. thehartford.com
Mount Sinai/ IT Service Desk (Sinai Cloud Login Issues)		212-241-4357		support.helpdesk@ mountsinai.org

Quick Access Card Mount Sinai Benefits Call Center Benefits Information & Questions 646-605-4620 | https://sinaicloud.mountsinai.org/ **Flexible Spending Accounts** 855-692-2959 | www.healthequity.com/wageworks COBRA/Individual Billing | 855-556-5737 **HealthEquity** | 855-556-5737 Fold Medical Accolade 844-287-3868 | member.accolade.com **Prescription** 888-807-5963 | Group/Policy # MSS01 | www.MedImpact.com **Sinai Specialty Pharmacy** 212-241-7720 Fold **Dental** 800-244-6224 | Group/Policy # 2499504 | www.mycigna.com 877-238-6200 | Group/Policy # 0839208 | www.Aetna.com **Vision United HealthCare Vison** 800-638-3120 | Group/Policy # 298784 | www.myuhcvision.com Life Insurance & AD&D **The Hartford** 1-855-396-7655 | Group/Policy # 805357 https://abilityadvantage.thehartford.com

Instructions:

Print out this card, trim and fold along the dotted lines. Place in your wallet as a handy contact reference.

Short-Term/Long-Term Disability & FMLA

The Hartford

 $\textbf{888-714-4380} \mid \textbf{https://abilityadvantage.thehartford.com}$

Workers Compensation

Corvel

866-683-6778

Fold-



Quick Access Card

Fold-

Tax Sheltered Annuity/403B

TIA

888-210-3992 | www.tiaa.org/mshs retirement@mountsinai.org

Payroll

Mount Sinai: 646-605-4120 MSBISLW: 646-605-4270



This brochure explains some of the key features of your Mount Sinai Health System Benefits Plans. Complete details of each plan are contained in the official plan documents; if there is ever a conflict between this guide and the official plan documents, official plan documents will prevail.

Mount Sinai reserves the right to change or terminate the plans at any time. This guide does not create a contract of employment.