

Bright Horizons Back-Up Care Benefit



Step 1: Register

- Access Back-Up Care
- If you don't have a Bright Horizons login, click **Join Today** and follow the directions on the screen
- To register via the Mobile App enter Employer Username & Password:
 - Username: **MountSinai**
 - Password: **Benefits4You**

Step 2: Care Profile

Provide contact information, care recipients, authorized contacts, and care locations.

Step 3: Reserve Care

Click or call 877-BH-CARES (242-2737)

Mobile App also available, search for "Back-Up Care"

Visit: clients.brighthouse.com/MountSinai

Your Benefit Details

- **Back-Up Care***: 10 days per employee per calendar year
- **Your Co-pay Per Use:**
 - ✓ Tier 1: Centers \$15/child or \$20/family; In-Home \$6/hour
 - ✓ Tier 2: Centers \$20/child or \$25/family; In-Home \$8/hour
 - ✓ Tier 3: Centers \$30/child or \$35/family; In-Home \$10/hour
- In-Home care can accommodate up to 3 care recipients; minimum of 4 hours; maximum of 10 hours
- Reserve back-up care up to 60 days in advance
- Cancellations must be received two business day prior to a reservation to avoid paying a copay or using days

**Bright Horizons Back-Up Care provides access to back-up care for your children, up to age 17, when regular care arrangements breakdown.*